

# QUESTIONNAIRE A DESTINATION DES AGENCES DE L'ENERGIE

Dans le cadre du projet FINANCE (instrument de financement du réseau d'associations nationales dans les Etats-membres), coordonné par le réseau espagnol Eneragen et auquel participent d'autres réseaux européens à l'instar de la FLAME et du RARE, il a été décidé de réaliser une enquête pour évaluer les besoins des partenaires, leurs avis et suggestions, dans le but de permettre la programmation d'actions prochaines.

Afin de rendre cette évaluation plus facile, les questions ont été formulées de façon ouverte afin de collecter un maximum de suggestions.

Si vous souhaitiez inclure certains points qui ne sont pas pris en compte dans ce questionnaire, vous pouvez les mentionner et les développer en fin de document.

Vos réponses nous seront très utiles pour que le meilleur service à chaque agence soit rendu par l'intermédiaire des deux réseaux mentionnés ci-dessus.

Merci pour le temps passé à ce questionnaire et pour votre collaboration.

## Identification

Name of the agency: .....  
Number of employees : 12 à 40 .....  
Date of creation : de 1991 à 2000 .....  
Date of joining to FLAME or RARE : de 1995 à 2006 .....  
Contact : .....  
Function : .....  
Tel : .....  
Fax : .....  
Courriel : .....

## Questionnaire

### Training

**Question 1 : What kinds of training organized by RARE or FLAME your employees have attended ?**

Answer :

The agencies that have joined the network recently have not followed training, the more elderly have participated to training related to sustainable development.

**Question 2 : According to you, on which topics or in which fields would you find it interesting RARE or FLAME organize a training ?**

Answer :

- High environmental quality
- Observatory of energy
- Observatory of waste
- Updating of PREDIS
- the making up of survey for european financing
- The certificate for energy savings
- Prospective in the field of energy/ analyse of the consumption of energy
- Sustainable development

### Newspapers and publications

**Question 3 : What kind of publication would you like being spread among partners by RARE or FLAME ?**

Answer :

- Publications on thematic
- Regional experiences
- Return on experiments for pilot projects led in the different agencies
- publications concerning methodology
- documents for awareness raising on topics such as renewables energies, energy savings, rational use energy by part of individuals and scholars
- To continue technical notices

### Organisation of events

**Question 4 :** Which kind of meetings or conferences do you think ARPE or FLAME should attend ?

Answer :

- Renewables energies
- High environmental quality
- Biodiversity
- Waste
- Conferences (to send the resumes to all the agencies)
- Meetings of SER, Inter solar,
- Meetings about energies
- Visites of sites of other agencies
- Energy conference
- Sustainable Development conference

### Cooperation and exchange of experiences

**Question 5 :** Which supports of communication use your agency to promote its action ?

Thanks to indicate: press, radio, Internet... :

- Essentially Internet (dépêche de l'Environnement)
- Occasionnaly presse
- Local press, Internet - site web
- Radios :
- Tvs : } Reports, Interview
- Press : popularizing articles and technical publications
- Web: informations on the agency and website of the agency
- Numerical letters : advertising on the conferences organized
- 

**Question 6 :** Do you think it is useful to promote more cooperation and exchange between agencies ?

If yes :

- which support would be the more convenient ?

newsletter

web sites,

meetings

others. To detail :

- Newsletter : once a month to present the actions, the events and the news about the network
- Web site: for general information
- One annual meeting
- Intranet

On which subjects would you like to cooperate or exchange ? (the regulation in the field of solar energy, the educational programs...)

Answer :

- High environmental quality
- Observatory of energy
- Observatory of waste
- Updating of PREDIS
- Exemplary actions
- Regulation in the field of energy
- training

Have you sent proposals of new actions to the partners ?

OUI

NON

Did you already fill a questionnaire of information or interest sent by RARE or FLAME previously ?

OUI

NON

### **Coordination and assistance between agencies**

**Question 10 :** How do you think we could promote the coordination of resources and the assistance to the agencies ?

Answer :

- A annual meeting and a web site « toolbox » for resources.
- Thanks to the RARE coordinator

### **Projects realized**

**Question 11 :** Are you interested by the proposals of actions of RARE, FLAME or other agencies ?

Answer:

- Yes

**Question 12 :** In which field do you think interesting to develop proposals ?

Answer :

- « Light »environmental management - integration of the products characteristics in SME (Environmental Management System) = +/- développement of system of references for products/system
- analyse of the energy background / prospective

### **Suggestions and remarks...**

**Question 13 :** Do you think RARE or FLAME should develop actions or simply take part in them ?

Answer :

- I confirm that RARE can be project leading and not only a subcontracting or associated.
- To develop actions and to participate in actions.